City of Tacoma
City Manager

January 10, 2022

Ms. Jennifer Boutell
3718 East Spokane Street
Tacoma, WA 98404

SUBJECT: CITY CONDUCT COMPLAINT #21COM-0040

Dear Ms. Boutell:

On April 20, 2021, you registered a complaint about the conduct of an officer from the City of Tacoma Police Department. The complaint was subsequently processed through the City's complaint management system, and the information regarding your complaint was assigned Complaint # 21COM-0040.

Subsequent to its receipt, the complaint was referred to the Internal Affairs Section of the Police Department. This complaint was investigated by the supervisor of the officer in question, and the results of the investigation were then reviewed by the officer's chain of command and ultimately the Assistant Chief of Police, Operations Bureau. Subsequent to this review, the Internal Affairs Lieutenant prepared the attached memorandum to the Chief of Police. This memorandum and the investigation were reviewed by the Chief of Police and the City Manager.

I have personally reviewed the findings of this investigation and the actions recommended by the Chief of Police, and I concur with the finding of Unfounded for the allegation of Lack of Courtesy. An additional explanation is outlined in the attached Tacoma Police Department memorandum.

If you would like to discuss the investigation of this complaint further, please contact the Internal Affairs Section at (253) 591-5283.

Sincerely,

Elizabeth A. Pauli
City Manager

Attachment
cc: Complaint File
Internal Affairs, Tacoma Police Department